## Chime not ringing?
## Let's get it fixed!
## Please try these 3 quick checks:

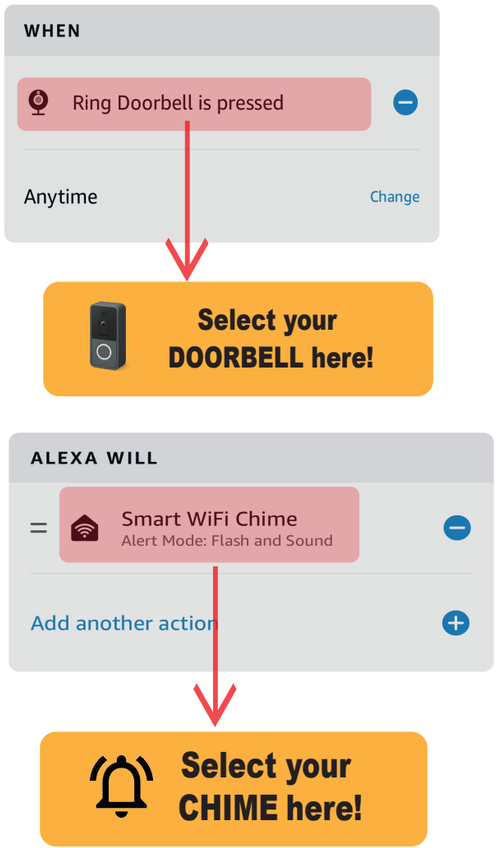
✅**Step 1**
**Verify your Routines is set up right.**

✅**Step 2**
**Ensure your Doorbell is linked to Alexa.**

✅**Step 3**
**Ensure your SmartLife app is linked to Alexa.**

## Step 1 Double-check Your Routines

Open your **Alexa** app, tap your **Routines, then** check your settings:

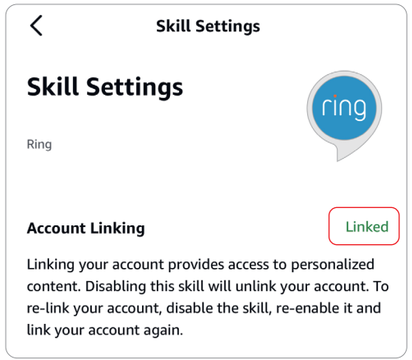



## Step 2 Double-check Doorbell skill

Open your **Alexa** app:
- Tap **More** (top left)
- Tap "**Alexa+ Store**" (or "**Skills & Games**")
- Tap the Search icon () and type in your doorbell's brand skill name:

**"Ring"** **"Blink SmartHome"** **"Tapo"**
**"EufySecurity"** **"Arlo"** **"Wyze"**

If it says "**Linked**," you're all set!
This confirms that your account is successfully connected to Alexa.




## Step 3 Double-check SmartLife App

Open your **Smartlife** app:
- Tap the **Me** (bottom menu)
- Tap **Third-party devices & services**
- Select **Alexa**

If it says "**Linked**," you're all set!
This confirms that your Smartlife account is successfully connected to Alexa.